SSM Health
Epic Beaker Implementation

SSM Health is a Catholic, not-for-profit health system, operating in four Midwestern states. SSM’s September 2013 merger with Wisconsin-based Dean Health Systems transformed SSM from a hospital-based system to a large, integrated delivery system with networks in each of its regions.

With facilities located in Wisconsin, Illinois, Oklahoma and Missouri, SSM includes more than 150 outpatient sites, a pharmacy benefit company, an insurance plan, 18 hospitals, two nursing homes, home care, hospice, a technology company, and an accountable care organization. The addition of Dean brings the number of physician office encounters (visits) to 4 million across the system. With more than 1,300 employed physicians and 29,500 employees in four states, SSM is one of the largest employers in each community it serves. An early adopter of electronic health records, SSM is now a national leader for the depth of its EHR integration.

SSM has fully implemented Epic applications for all locations in the inpatient and ambulatory environments. These applications include but are not limited to: Physician Order Entry, Radiology, Laboratory, and Billing.

The Implementation of Beaker

Morgan Hunter Healthcare (MHHC) was contracted for design, build and testing of the Epic Beaker Laboratory application, along with go-live support for a staggered implementation schedule in the Missouri and Illinois regions. MHHC consultants worked closely to complement the full-time Beaker team and application specialists to ensure that each location’s build and testing were complete for their scheduled go-live.

Epic Solutions

During the Epic Beaker implementation, MHHC Consultants utilized their extensive experience to troubleshoot and identify resolutions to some of SSM Health’s ongoing problems.

Benefits realized included:

- Decreased time spent on interface issues by working with the reference laboratory to fine tune the HL7 messages so errors no longer occurred.
- Streamlined extract requests to increase efficiency and save time
About Morgan Hunter Healthcare

Morgan Hunter Healthcare was founded with a mission to provide the highest level of service in the field of Healthcare Information Systems (Cerner, Epic, Allscripts, MEDITECH, Siemens, etc.) and Leadership Solutions (IMS/Executive Search) by bringing together Consultants and Clients in a mutually beneficial partnership. Through the combination of Morgan Hunter Healthcare’s involvement with the Project Management Institute’s PMP Certification process, and internally developed proprietary tools and methodologies, both SSM and Morgan Hunter Healthcare believe leveraging the best practices and experience of both organizations lends itself to a great partnership.

If you would like to learn more about our solutions, contact us at 866.491.3434 or visit mhhealthcare.com